

Shipping Information and Terms and Conditions:

Quantities:

All prices listed on the website are per **single** bulb, or single plant unless otherwise noted in the description. Some offers are available for multiples and this is stated in the item description.

Ordering:

All orders are processed in the order received; this is a first come first serve basis with some items in very short supply. The website auto updates sold out items but the quantities may not always be accurate and you may receive a notice that items you wanted are sold out after you have filled out your order. We will do our best to accommodate substitutions but you may receive a refund for sold out items at our discretion.

Orders are filled in the order received and can take 3 weeks or longer to ship, if it is going to be longer than three weeks, we will notify you via email. You will receive a tracking number when your order ships. If you need a specific shipping time or date, you can email us and we will do our best to accommodate this but no guarantees are offered that we will be able to meet your request. We reserve the right to delay any shipment due to weather conditions at our discretion, you will be notified via email of any delay and we will do our best to let you know when your shipment may go out.

Local Pickup:

Select the local pickup option and send an email to illaherareplants@gmail.com you will get a confirmation email back with the time and place of pickup.

Domestic Shipping:

You will be billed for Priority mail based on the number of items purchased on the website select which option that corresponds to your order, Seed packets can be included with any of the below options at no additional charge:

\$20 for 1-12 items total, this is the total number of plants and or bulbs in your order, so if you buy a 3 for \$ offer count all those bulbs.

\$30 for 13-22 items total, this is the total number of plants and or bulbs in your order, so if you buy a 3 for \$ offer count all those bulbs.

Large orders-over 22 items total, \$35 base fee plus \$0.50 for each item ordered.

Illahe Rare Plants is not responsible for refunding losses in transit in excess of the insured value of the shipment included with the USPS priority mail coverage corresponding to the size of the order. It is the customers responsibility to seek compensatory reimbursement from USPS in the event of a loss.

International Shipping:

\$60 base fee includes Phytosanitary certification paperwork* plus shipping at \$2.00 per item ordered.

*It is the responsibility of customers ordering from outside of the United States to be familiar with their own countries import restrictions and to order in compliance with this. Illahe Rare Plants is not responsible for losses in transit to international destinations including but not limited to postal losses, confiscation or destruction by customs or quarantine losses. Phytosanitary paperwork fees are non-refundable should you cancel your order before shipping. We pack our bulbs for long term transit using Vermiculite as a carrier/moisture retainer where allowable by agricultural agency regulations It is the customers responsibility to handle this media in a safe manner.

We cannot ship any items that are CITES listed at this time as the cost of permitting is too much to make it profitable. If you really want something in the catalog that is CITES listed and have a couple of hotels on Boardwalk Ave, you can afford to the cover costs of this then please don't hesitate to shoot me an email and we will work with you to make it happen.

By placing an order with Illahe Rare Plants you acknowledge and accept all the terms and conditions listed here.